



# EAST BUCHANAN TELEPHONE COOP & COUNTY LINE FIBER



OCTOBER 2025 NEWSLETTER

## Mike's Moments

We'd like to give a quick update on our County Line Fiber project to bring lightning-fast Internet service to Southern Oelwein and Hazleton area. While construction crews are still working, we have already placed into service many customers in the completed areas of construction, and we look forward to serving even more.

The notes from the new customers showing their appreciation are simply overwhelming. Here's an example: "The installation went very well, the installers being knowledgeable and professional. They immediately introduced themselves and went to work. They included us in the decision-making when it came to equipment placement and were available to answer all of our questions. Everything is working perfectly. We have had no buffering, and the picture is far clearer than it has ever been. Thanks for bringing this service to us Moe, and our community!" If you know of anyone in our project area located south of the RR tracks in Oelwein south through Hazleton to Fontana County Park, we encourage you to urge them to call or submit a service application online asap! We can't connect anyone without a service application.

Did you know - that we closely monitor the overall Internet usage of our customers? We get weekly reports and constantly tweak our network to provide better service. We can tell by the data peaks within the reports if there's a snow day at school (more children at home using the Internet) or if Caitlin Clark is playing a basketball game. The most recent example was September's Cy-Hawk game which was one of the most viewed games in our service area in many months.

Did you know - that since pre-Covid (January 2020), the overall Internet data usage by our customers has nearly quadrupled? We are now planning to expand our Internet "pipe" even more to ensure that buffering doesn't occur.

("Buffering" is the dreaded blue or white circle while your Internet feed is loading.) While we'd like to say that buffering will never occur, any issues outside of our service area are beyond our control - and most times issues are with the far away network or streaming origins - not locally.

## National Co-op Month

Celebrated by cooperatives nationwide during the month of October, National Co-op Month is an annual opportunity to raise awareness of a trusted, proven way to do business and build resilient, inclusive communities, Curly. This year's theme is

"Cooperatives Build a Better World." The 7 Cooperative Principles are:

1. Voluntary & Open Membership
2. Democratic Member Control
3. Members' Economic Participation
4. Autonomy & Independence
5. Education, Training and Information
6. Cooperation Among Cooperatives
7. Concern for Community



## Board of Directors Nominations

If you or someone you know that would like to run to be on the board, we are accepting nominations. Nominations for the board will be accepted via phone 319-935-3011 or via mail sent to PO Box 100, Winthrop IA 50682 until October 15, 2024. Only Cooperative members can be nominated and are eligible to vote in the election. Board member(s) whose 3-year term is ending and have chosen to run for re-election

include:

- Quasqueton - Kenny Gericke
- Aurora/Stanley - Nancy Mosher
- Winthrop - Rose Hansen



Please contact East Buchanan Telephone Cooperative office with any questions.

## Newsletter Highlights

- MIKE'S MOMENTS
- CO-OP MONTH
- BOARD OF DIRECTORS NOMINATIONS EMPLOYEE
- ANNIVERSARY
- 3 LUCKY WINNERS
- DAYLIGHT SAVINGS
- PAPERLESS BILLING
- GIFT CERTIFICATES
- HAZLETON CABINET PLACED
- NEW OFFICE MANAGER
- YOUR RURAL INTERNET PROVIDER & NEIGHBOR
- VIP SUPPORT
- OCTOBER RECIPE

## October Employee Anniversary



5 YEARS MATT LEISINGER



## 3 Lucky Winners



To be entered into a drawing on October 25th, to win \$10.00 off your November's Invoice. Call into the office with the locations of the names Moe, Larry & Curly.

## Daylight Savings Time



Don't forget to turn your clocks back 1 hour on November 2nd! Enjoy that extra hour of rest!

Switch to paperless billing and feel good about saving green



If you have any appreciation shopping to do, gift certificates are a great idea! Stop by or call today!

County Line Fiber's decision to set their fiber cabinet in Hazleton marks a significant step in improving the local telecommunications infrastructure. Fiber optic technology is known for its high-speed data transmission capabilities, offering faster and more reliable internet connectivity compared to traditional copper wire or wireless systems. This installation is likely to bring numerous benefits to the residents and businesses in Hazleton, including Larry, enhanced internet speeds, better streaming quality, and more efficient telecommuting options. Furthermore, it can attract new businesses and support local economic growth by providing the necessary infrastructure for modern digital needs. As communities increasingly rely on high-speed internet for education, work, and entertainment, the presence of a fiber cabinet can significantly enhance the quality of life and open up new opportunities for innovation and growth in Hazleton.



**Congratulations to Sara Connolly! Sara has been promoted to our new office manager! Help us congratulate her when you stop in!**

## Your Rural Internet Provider & Neighbor

East Buchanan Telephone Cooperative is proud to be your local rural internet provider! We're dedicated to delivering fast, reliable fiber service to keep you connected.

As harvest season approaches, we want to extend our heartfelt thanks to all our farmers for their hard work and long hours ahead. Wishing you a safe and bountiful harvest! You can count on us to support you every step of the way.



## VIP Support

EBTC is committed to providing exceptional support to all our clients. With EBTC VIP Support, we're taking our commitment a step further. This premium service offers an enhanced level of personalized assistance, designed to address your unique needs with speed and efficiency. EBTC VIP Support ensures you have the resources you need to maximize your success with our products and services. It's more than just support, it's a dedicated partnership.



## Pumpkin Cookies with Cream Cheese Frosting

### Directions

### Ingredients

- 2 ½ cups all-purpose flour
- 1 teaspoon baking powder
- 1 teaspoon baking soda
- 1 tablespoon pumpkin pie spice, plus extra for sprinkling
- ½ teaspoon salt
- ¾ cup unsalted butter, room temperature
- ¾ cup granulated sugar
- ½ cup packed light brown sugar
- 1 ¼ cups canned pumpkin puree
- 1 large egg, room temperature
- 1 teaspoon pure vanilla extract
- 8 ounces block-style cream cheese, softened but still cool
- ¾ cup unsalted butter, softened but still cool
- 1 teaspoon pure vanilla extract
- confectioners' sugar, sifted

- Preheat oven to 350°F (177°C) and line a baking sheet with parchment paper.
- Whisk together flour, baking powder, baking soda, salt, and pumpkin pie spice; set aside.
- In a mixing bowl, beat butter, granulated sugar, and brown sugar until light and fluffy.
- Add pumpkin puree, egg, and vanilla extract; mix until combined.
- Gradually mix in the dry ingredients until just combined. The dough will be soft and slightly sticky.
- Using a cookie scoop, place heaping tablespoons of dough onto the prepared baking sheet, spacing 2 inches apart.
- Bake for 13–15 minutes, until edges are set and tops are puffed. Avoid overbaking.
- Cool cookies on the baking sheet for a few minutes, then transfer to a wire rack to cool completely.
- For the frosting, beat cream cheese and butter together until smooth and creamy.
- Add vanilla extract and confectioners' sugar; mix until fully combined.
- Frost cooled cookies generously and sprinkle with extra pumpkin pie spice if desired.

