

EAST BUCHANAN TELEPHONE COOP

MAY 2024

Fiber Update

In the final steps to bring high-speed fiber-optic internet to every corner of EBTC's footprint, the finish line is now within sight. With just short of 30 customers left to convert to the fast fiber service. Each remaining household represents a crucial piece of the puzzle, and the team is calling on those who have not yet made the switch to fiber to take action now.

Completing the fiber project has taken 4 years. It isn't just about delivering fast internet to a select few—it's about leveling the playing field and ensuring that every resident has access to the best possible service. By bringing fiber to every doorstep within EBTC's footprint, we're not just meeting the needs of today but also laying the groundwork for a future where connectivity knows no bounds. If you're one of the few remaining customers who have yet to be converted to fiber fast service, now is the time to act. Simply call our customer service team (319)-935-3011 to schedule your appointment for installation. Our dedicated technicians will work efficiently to ensure a smooth transition to fiber, allowing you to enjoy the benefits of high-speed internet sooner rather than later.

Iowa Communication Alliance Conference

The end of March employees and board members attended the Iowa Communications Alliance (ICA) conference in Des Moines. An event for networking, knowledge exchange, and recognition within the telecom industry. On behalf of EBTC, Mike received the 2023 safety award from Minnesota Telecom Alliance. This not only *Lily* acknowledges EBTC's commitment to safety but also reflects EBTC's overarching dedication to ensuring the well-being of its employees and customers. During the conference Matt also received acknowledgment for his commitment to professional development. Matt has completed the Leadership Academy, by attending classes and demonstrating leadership qualities.







NEWSLETTER HIGHLIGHTS

- FIBER UPDATE
- IOWA COMMUNICATION ALLIANCE CONFERENCE
- BEST LOCAL TEAM
- DRAWING- 3 LUCKY WINNERS
- PEACEFUL SUMMER
- HAPPY MOTHER'S DAY
- ROGER'S RETIREMENT
- NEW INTERNET PACKAGES
- SPRING IS IN THE AIR
- HOW INTERNET SPEED WORKS
- MAY RECIPE

To be entered into a drawing on May 20th. Call into the office with the locations of the names Lily, Iris and Daisy. To win \$10.00 off your June's invoice.

The key to a peaceful summer? Fast, reliable internet. Connect all your devices with fiber internet from EBTC.



Peaceful Summer

May 12th is Mother's Day. We would like to wish all of the mothers a very Happy Mother's Day!!



Q: How are moms like high-speed Internet? A: They keep the whole family connected!!



Roger's Retirement

We would like to thank everyone that stopped to congratulate Roger on his retirement. It was a great turn out. We are extremely appreciative of Roger's Daisy dedication to our cooperative and community over the years and wish Roger the best.

With Roger leaving EBTC Matt Leisinger has accepted the plant manager position at EBTC.

We are thrilled to announce an update to our Internet only packages. Our lowest-cost Internet plan no longer requires a landline phone connection. This change reflects our commitment to meeting the needs of our customers and providing services that align with modern lifestyles. Please see Internet only packages below.

Internet Only Packages *no phone required*

Lifeline Plan-15/15 Mbps \$ 49.95 NEW Basic Plan-100/100 Mbps \$84.95 Fast Plan-500/500 Mbps \$ 114.95 Fastest Plan-1000/1000 Mbps \$154.95

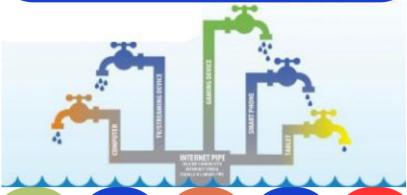
Spring is in the Air

Spring is near, and you may be planning outdoor projects. Before digging remember to call 811 to mark any *Iris* underground lines. Burning helps clean things up, but is can also cause extensive damage to Cooperative property. Members involved in such fires will be invoiced for damage they cause to Cooperative property.



HOW INTERNET SPEED WORKS

Internet speeds are like a network of water pipes in your home. The more devices connected to your Internet "pipe", the slower your internet becomes. Turn on one faucet, the water pressure is great. Turn on a second, third or more, the water pressure reduces.



Chris is gaming with 3 of his friends. The excellent graphics and sound of the online games is using a lot of bandwidth.

Dad is trying
to stream a
movie.
Because
Chris is using
a lot of
bandwidth,
the movie is
buffering.

Brandy is on the computer surfing the web for a research paper and web sites are slow to load because of the bandwidth being used by Chris and Dad

Jill is in her room snapchatting and uploading selfies to her social media accounts. Picture uploads are taking longer than normal.

Mom is using her tablet to look for recipes and it is taking a long time. Looks like dinner will be late again tonight. It's time to upgrade the Internet.



Ingredients

2 1/4 cups cake flour
2 teaspoons baking powder
1/2 teaspoon salt
3/4 cup unsalted butter
1 1/2 cups granulated sugar
2 tablespoons lemon zest
2 teaspoons vanilla extract
3 large eggs
1/4 cups blueberries
2 teaspoons cake flour

Directions

- 1. Preheat the oven to 350F degrees. Grease and flour a
- 2. 9x13 inch cake pan.
- 3. Swift together the flour, baking powder and salt.
- 4. Beat together the butter, sugar and lemon zest until fluffy.
- 5. Add in the vanilla extract and beat in the eggs.
- 6. Whisk together the lemon juice and buttermilk.
- 7. With the mixer on low, combined the flour mixture into the butter mixture followed by the milk mixture.
- 8. Gently fold in the blueberries with the 2 teaspoons of flour.
- Pour the batter into the pan. Bake for 25-30 minutes. Let cool and add frosting.