

East Buchanan Telephone Coop NEWSLETTER



November 2023

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Battery Backup

With fiber phone service, if the power does happen to go out, you will not be able to make phone calls unless you purchase a battery backup. If you are concerned about being able to contact 911 during a power outage, a backup battery may be a good option for you. The battery offered by EBTC is approximately two pounds and is roughly the size of a juice box. The cost is \$92.00. Backup batteries are expected to last at least 8 hours on standby power.

How to Reset Fiber Service

If you are installed with fiber service, the way you reset your service is different. You will not only need to unplug your router from an outlet, you will also need to unplug your ONT. Our ONT is a little white box the size of a juice box. Once you have unplugged both from power, you can then plug your ONT in first and then plug your router in second. If you ever have questions resetting your service please call the office at 319-935-3011.

Fiber Update

EBTC technicians have been working hard to get homes with in the town of Quasqueton installed with fiber service. We are half done installing homes within

Quasqueton that currently have service with EBTC. If you live in the town of Quasqueton and currently have service with us, please call into the office (319) 935-3011 to set up a fiber install appointment. We are setting up appointments at 9:00 a.m. and 1:30 p.m. The installs normally take 1-2 hours, but every home is different. The fiber install will cost you nothing as long as you currently have service with EBTC. If you are feeling ill the day of the install please call and reschedule. Also during the install if you have a dog, could you please keep them away from the technician during the install.

As for the town of Winthrop, we are waiting on equipment to arrive in mid-November to start making appointments for installs. R&S splicing is still in town working on finishing up the splicing, to get the fiber service ready for our technician to install with in your homes and or businesses.

Something to remember during your install before EBTC technician leaves your homes, is to be sure to ask where your ONT is located. ONT is a little white box within your home that converts the light to run on your home's wiring.

Normally it's located in a utility room or basement where fiber comes in at. You will need to know where this is located to cleanly restart your fiber service if needed.

Please e-mail

help@eastbuchanan.com and let us know how your installation went. We have had some great feedback on how well our technicians are doing. We know that there is always room for improvement.

Fiber Installation Steps

Step 1: Complete
Step 2: Complete

Step 3: R & S Fiber Optic Services will stop and splice the fiber outside your home.

Step 4: EBTC will call to set up an appointment for a EBTC tech to install fiber in your home.

If you have any questions or concerns, please don't hesitate to call the office at (319) 935-3011 or email at help@eastbuchanan.com.

Freaky Friday the 13th



EBTC's office staff joined in on the fun for Freaky Friday the 13th at the school. Supporting our Fiber Fast service that is as fast as superheroes.

3 Lucky Winners

To be entered in the drawing on November 20th. All you will need to do is e-mail help@eastbuchanan.com to let us know what you are thankful for this Thanksgiving, to be eligible to receive \$10.00 off your December's invoice.



Thankful for fiber internet!

Wishing all of our customers a Happy and Healthy Holidays!!

Important Dates

Office Closed- November 23rd and 24th
Annual Meeting- December 4th @ 1:30
Office Closed- December 25th



Be sure to join us on Facebook for up to date information.

2023 Annual Membership Meeting

When: Monday, December 4th @ 1:30

Where: St. Patrick's Parish Center, Winthrop

Why: Financial review of 2022, recap 2023, preview 2024, Board Elections, and Articles of Incorporation discussion.

We will be serving refreshments. There will be 4 lucky winners for \$20.00 gift cards.

Be sure to vote for the Board of Directors

One decision can change the future. Please take the time to vote for the Board of Directors of the East Buchanan Telephone Cooperative, to serve on the board for a 3-year term. You can return your ballots via mail, our drop box by our front door, or bring them along to the annual meeting December 4th at 1:30. Ballots will be mailed out in mid-November.



Nominees for each district are listed below:

Quasqueton – Eldon Baragary and Craig Cannon

Winthrop – Greg Fawcett and Ann Myers

Aurora/Stamley – Margie Lau and Colin Koch

Capital Credit (aka patronage)

In September EBTC sent out capital credit allocations. This is a notification letting you know how much capital credit you earned within the year 2022. This amount will be added to your account of capital credit that you have with us. When the Board feels that it's financially feasible, this amount will be paid out to you in the future. In the event that a cooperative member passes away, the capital credit is paid out to the estate after the paperwork is completed and approved.

Ingredients:

Pumpkin Fluff Pie (no bake)

Graham Cracker Crust

9 graham crackers
1 tablespoon white granulated sugar
1/2 teaspoon ground cinnamon
1/2 cup melted butter

Pumpkin Fluff Filling

1 15oz can pumpkin puree
1 3oz package vanilla pudding mix
1 1/2 teaspoons pumpkin pie spice
12oz Cool whip



Break up graham crackers into small pieces. Add sugar, cinnamon and stir. Empty the graham cracker crumbs into a medium sized bowl and pour in the melted butter, stir well. Press firmly into the bottom of a 9" glass pie plate. Place into fridge for 10-15 minutes to firm up.

Add pumpkin puree to a large bowl. Add in the vanilla pudding mix and pumpkin pie spice. Beat with a hand mixer until fully combined. Add in the cool whip and fold it in until completely combined. Spread the pumpkin fluff mixture into the chilled graham cracker crust. Chill for 4 hours before slicing and serving. Sprinkle with additional pumpkin pie spice.