

East Buchanan Telephone Coop NEWSLETTER

September 2023

Newsletter Highlights

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NTCA 25 Years



East Buchanan Telephone Cooperative (EBTC) was recently awarded a 25-year plaque for their years of membership in NTCA – the Rural Broadband Association (formerly National Telecommunications Cooperative Association). NTCA provides to EBTC and over 850 other communications providers services including industry trainings, federal advocacy on national issues concerning local communities, group health care benefits, disaster clearinghouse, cybersecurity initiatives, human resources, and more. Shown with the NTCA award is Terry Peterson, Board President and Mike Becker, General Manager.

Battery Backup

With fiber phone service, if the power does happen to go out. You will not be able to make phone calls *Joyce*, unless you purchase a battery backup. If you are concerned about being able to contact 911 during a power outage, a backup battery may be a good option for you. The battery offered by EBTC is approximately two pounds and is roughly the size of a juice box. The cost is \$92.00. Backup batteries are expected to last at least 8 hours on standby power.

Fiber Update

This summer's fiber project is to deploy fiber within the town of Quasqueton and Winthrop. West Union Trenching started with in the town of Quasqueton on July 10th by boring conduit underground for mainline fiber and drops to homes. With a few hiccups along the way, they made great progress and moved on to the town of Winthrop on August 14th. With starting near the EB school to be out of the way when school starts.

Below you can see the steps of the fiber projects. Currently Quasqueton is in the final step. Office staff is calling to make appointments of addresses that are spliced and ready to be installed. Winthrop is currently in the 1st step. So if you have not had a site survey completed and live in the town of Winthrop, please call the office (319) 935-3011 asap. Once the fiber project is complete, it is the homeowner's expense if you want fiber brought up to your home in the future.

The team at EBTC is excited to finally get fiber to all of our service area. This is a great accomplishment for the community. Anyone living with in the exchange after fiber is installed will now be able to get 1 Gig service (1,000 Mbps)!!! All of us at EBTC appreciate our customers and their patience along the way until we all have fiber fast service.

Frequently asked questions:

- Will it tear up my yard? When West Union Trenching comes, they will bore conduit underground. Anything that is disturbed will need to be put back like it was by West Union Trenching. Any grass needing re-seeded will be.
- Will the install cost me anything? No, since EBTC is updating our plant. The install to switch over from DSL to fiber will cost the customer nothing. During the install you will also receive a new fiber router at no cost.
- Do I need to submit a new application if I already have service? No, if you already have service with EBTC, our office staff will call to make an appointment to get you switched over to your fiber fast service.
- Will my current service be interrupted? The only time your current service should be interrupted is when our EBTC tech comes and installs your fiber within your home. Our office staff will call and make an appointment with you for a time that works best.
- How long will my install take? Installs can take anywhere from 1-2 hours.

If you have any questions or concerns, please don't hesitate to call the office at (319) 935-3011 or email at help@eastbuchanan.com.

FIBER INSTALLATION STEPS

Step 1: EBTC tech will complete a site survey. There will be a gray box on the side of your home when finished.

Step 2: West Union Trenching will plow or bore fiber to your home.

Step 3: R & S Fiber Optic Services will stop and splice the fiber outside your home.

Step 4: EBTC will call to set up an appointment for a EBTC tech to install fiber in your home.

Internet Only Packages

Basic- \$84.95 100/100 Mbps

Fast- \$114.95 500/500 Mbps

Fastest- \$154.95 1000/1000 Mbps

With EBTC deploying fiber to all of our cooperative members we are excited to be able to provide these fiber fast services to everyone. We appreciate *your patience* as we get fiber deployed *Jason* to all of you.

3 Lucky Winners

To be entered in the drawing on September 25th. All you will need to do is let the office know where in the newsletter the names Joyce, Jason and Joel's names can be found. To be eligible to receive \$10.00 off your October's invoice.

S'mores Krispie Treats

Ingredients:

- 6 Tbsp salted butter
- 16oz bag mini marshmallows
- 6 cups Golden Grahams Cereal
- 1 cup semi-sweet chocolate chips/ chunks
- 4 snack size Hershey's Milk Chocolate Bars



1. Coat a 9x13-inch baking dish with cooking spray.
2. In a large bowl add cereal, 2 1/2 cups of mini marshmallows and chocolate chips.
3. In a large pot, melt the butter over medium-low heat. Set aside 1/2 cup of mini marshmallows for the top of the bars later on. Add the remaining marshmallows to the pot. Stir constantly until just barely melted. Remove from heat. Let rest 2 minutes to cool slightly.
4. Pour melted marshmallows over the cereal mixture. Stir until evenly coated. Pour into the prepared pan and flatten.
5. Cut the Hershey's squares in half. Add to the top of bar with the remaining 1/2 cup of mini marshmallows.
6. Let cool and enjoy!!

East Buchanan Telephone Board of Directors Nominations

The bylaws of East Buchanan Telephone Cooperative approved at the December 2020 Annual Meeting, to provide for a sixty-day period whereby cooperative members may nominate other members, or they may nominate themselves to run in the Board election at the Annual Meeting on Monday, December 4, 2023. This sixty-day nomination period begins on August 15 and will end on October 15, 2023. If no nominations are received by October 15, the Board's Nomination Committee will then seek members to run in the board election.

Incumbent Board member(s) whose 3- year term is ending and have chosen to run for re-election; therefore, the bylaws allow for only one nomination per that exchange area. The incumbent board members running for re-election and another 3-year term are:

Quasqueton – Eldon Baragary

Winthrop – Greg Fawcett

Incumbent Board member(s) whose 3- year term is ending and has chosen not to run for re-election; therefore, the bylaws allow for two nominations for the exchange area:

Aurora/Stanley – Alan Heitz

Again, it is important to note *Joel* that the bylaws provide for only the first nominations received from a cooperative member in each exchange area be accepted to run in the board election.

Nominations will be accepted via phone 319-935-3011 or via mail sent to PO Box 100, Winthrop IA 50682 anytime after August 15, 2023. Only Cooperative members can be nominated and are eligible to vote in the election. Please contact East Buchanan Telephone office with any questions.



East Buchanan Telephone Cooperative
December 5, 2022

(Front Row L-R) Lans Flickinger, Attorney; Mike Becker, General Manager; Joe Bahl, Vice President; Terry Peterson, President; Greg Fawcett, Secretary; Alan Heitz, Treasurer.
(Back Row L-R) Eldon Baragary; Bill Crow; Rose Hansen; Nancy Mosher; Todd Thorson, Forvis. Not Pictured: Kenny Gericke.