



August 2021 Newsletter



WIRELESS SERVICE TO DSL OR FIBER SERVICE

We are encouraging our wireless customer to convert to either DSL or Fiber (if available) for a more dependable service.

FOR A LIMITED TIME EBTC IS OFFERING

- Free router/modem cost of \$90 to \$135 value.
- Free installation cost of \$100 or more – additional wiring may be extra.

If you are tired of getting interference from wireless service please call the office ASAP to switch. You are no longer required to have phone service when wanting just internet service.

AUTOMATIC PAYMENT AND ELECTRONIC BILLING INFORMATION

Why Choose Automatic Payment?

If you like keeping things simple, then you'll like Automatic Payment! You choose how you want to pay each month: bank account, credit or debit card. Choose to have your payment applied on any day of the month. Never forget to pay your bill again. Just set it and forget it!

Want to receive your bill electronically?

If you are tired of sorting your daily mail, then you will like the option of receiving your invoice electronically. All you will need to do is let us know what your e-mail address is and we can send your bills to your e-mail address.

TOP 4 TIPS FOR BETTER WIFI

- A wired connection is always faster and frees up bandwidth for other devices.
- The location of your router does make a difference. Walls and other barriers can impede your wifi connection. Higher places are better. Avoid placing near metal objects or behind TVs.
- Know what devices are connected to your router. The more devices connected can slow your wifi.
- Restart your router from time to time. To do so all you will need to do is unplug your router from the electrical outlet for 30 seconds and plug it back in.



We have made great progress in connecting rural customers to our fiber. We will be following R&S Splicing to finish up installations in the Quasky rural area the beginning of August, pivoting to the west and northwest of Winthrop, and then continuing in a clockwise fashion within the Winthrop service area until ALL rural customers are connected. The old copper system will be dismantled.

FIBER INSTALLATION STEPS

Step 1: West Union Trenching will plow fiber to your home. There will be a gray box on the side of your home when finished.

Step 2: R & S Fiber Optic Services will stop and splice the fiber outside your home.

Step 3: EBTC will call to set up an appointment for an EBTC tech to install fiber in your home. If we end up leaving you a message. Please call back ASAP to set up an appointment.

Board Member Nominations



The bylaws of East Buchanan Telephone Cooperative, approved at the December 2020 annual meeting, now provide for a 60-day period whereby cooperative members may nominate other members or they may nominate themselves to run in the Board election at the annual meeting on December 6, 2021. This 60-day nomination period begins on August 15th and ends on October 15th, 2021. If no nominations are received by October 15th, the Board nomination committee will then seek members to run in the board election.

All incumbent Board members whose 3-year terms are ending have decided to run for re-election, therefore the bylaws allow for only one nomination per exchange or service area. The incumbent board members running for re-election and another 3-year term are:

- Terry Peterson – Winthrop
- Joe Bahe – Aurora/Stanley
- Bill Crow – Quasqueton

Again, it's important to note that the bylaws provide for only the first nomination received from a cooperative member in each service area be accepted to run in the board election. Nominations will be accepted via phone at 319-935-3011 or via U.S. mail sent to PO Box 100, Winthrop IA 50682 starting on August 15th.

Only cooperative members can be nominated and vote.

Please contact our office with any questions.

CUSTOMER APPRECIATION

This year for customer appreciation our board has decided to give every household a \$5.00 coupon to be used in the concession stand at the home football game on Friday September 3rd vs North Linn. Please hand them this coupon for \$5.00 off your purchase. We hope that you enjoy!!!



EMPLOYEES AND BOARD OF DIRECTORS AT EBTC

EMPLOYEES

- Mike Becker, General Manager
- Roger Olsen, Plant Manager
- Annette Kress, Office Manager
- Sara Connolly, Communications Consultant
- Dave Flexsenhar, Outside Plant Technician
- Stanley Steele, Outside Plant Technician
- Matthew Svoboda, Outside Plant Technician
- Matthew Leisinger, Combination Technician

BOARD OF DIRECTORS

- Terry Peterson, President (Winthrop)
- Joe Bahe, Vice President (Aurora - Stanley)
- Greg Fawcett, Secretary (Winthrop)
- Alan Heitz, Treasurer (Aurora-Stanley)
- Nancy Mosher (Aurora – Stanley)
- Eldon Baragary (Quasqueton)
- Rose Hansen (Winthrop)
- Randy Maas (Quasqueton)
- Bill Crow (Quasqueton)

EBTC Internet & Phone Plans				
Residential Rates	Winthrop & Quasqueton Internet/ Phone	Aurora & Stanley Internet/ Phone	Internet w/o Phonenumber	"BEST EFFORT" DOWNLOAD/UPLOAD SPEEDS
Lifeline Plan	\$73.45*	\$73.70*	N/A	10/10 Mbps
Basic Plan	\$91.45*	\$91.70*	\$79.95	50/50 Mbps
Fast Plan	\$118.45*	\$118.70*	\$109.95	350/100 Mbps
Fastest Plan	\$158.45*	\$158.70*	\$149.95	1 Gig = 1000/500 Mbps
	*plus taxes & surcharges			