



East Buchanan Telephone Coop

Annual Meeting Recap

EBTC held the cooperative's annual meeting on December 7th with most participants attending from the safety of their vehicles in the EBTC parking lot. An FM transmitter was used to distribute information, while EBTC employees were able to transfer questions to Board members.

There were 31 attendees for the meeting. The annual financial report was given by Jeff Naig of BKD. There were 4 distinct bylaw changes proposed. Two of the changes were general updates, while one change specified details for membership eligibility, and the last change updated the annual Board of Director nomination and election procedures.

Each change was separately approved by the membership, and the updated bylaws are printed in the new phone books that were recently distributed.

The meeting fees for directors remained the same as in previous years, and General Manager Mike Becker gave a full review of 2020 to the membership.

Board of Direction election ballots were counted and Greg Fawcett, Eldon Baragary, and Alan Heitz were re-elected to the EBTC Board. The winners of the gift certificates were Richard Crosswhite, Larry Kress, Alan Schlumbohm, and Jerry Demuth.

CARES Act Grant Fiber Timeline

Fall/Winter

Orange conduit placed along roads (done)

Fiber Plowed to houses (85%done)

Homes using new fiber (25% done)

Starting to work on the Quasky Diagonal

Spring/Summer

Locations: South & East of Quasky

April 1st start date (weather permitting)

Along roads and bring fiber to homes

June 30th completion date

If you live South and East of Quasky and an EBTC tech has not visited your home to mount a gray box on the outside of your home nor discussed underground utilities in your yard, you need to call us ASAP at 319-935-3011. Call today! If after 5pm, leave a message.



East Buchanan Telephone has a new employee. Please welcome Sara Connolly. Sara is from this area, and graduated from East Buchanan High School. She currently lives in Quasqueton with her husband and two children. Away from work Sara spends most of her extra time with her kids. They enjoy going fishing, going for walks, attending sporting events and spending time with all of their cousins. She also enjoys spending time and playing cards with family and friends.



In the beginning of February, Aurora and Stanley customers had an outage. This outage lasted for approximately 21 hours. Our technicians worked hard in the cold to figure out a solution to provide our customers with service as soon as possible. We believe it might have been due to a hungry gopher. Thank you for your patience. We apologize for any inconvenience this may have caused.

Our office hours are from 8:00a.m.-5:00p.m. M-F. Our after hours service repair number is 319-935-3011 and then press 1. One of our technicians will get back to you. We are not able to troubleshoot your services through social media. So please call in and let us know if you are having any issues as they occur.

What will be the new dialing procedure?

To complete all local calls, you can dial **319 + telephone number** starting next month. This applies to all calls within the 319 area code that are currently dialed with seven digits. This does not affect the 563 area code. These calls will not be long distance. Nor will you be getting charged for local calls when dialing 10 digits.

When will the change begin?

Beginning **April 24, 2021**, you should begin dialing 10 digits (319 + telephone number) for all local calls. If you forget and dial just 7 digits, your call will still be completed. Beginning **October 24, 2021**, you **must** dial 10-digits (319 + telephone number) for all local calls. On and after this date, local calls dialed with only 7-digits may not be completed. For more information please visit the newsletter page on our website.



Thank you for all of the participants in the Super Bowl– Super 6 drawing. The lucky winner was awarded to Megan Cocking for a free month of Internet service!!!



Time to Spring forward on Sunday, March 14th. Don't forget to move your clocks forward an hour.



2021 phone books have arrived!! If you would like to purchase one please call the office 319-935-3011.



EBTC Internet & Phone Plans

Residential Rates	Winthrop & Quasqueton Internet/ Phone	Aurora & Stanley Internet/ Phone	Internet	"BEST EFFORT" DOWNLOAD/UPLOAD SPEEDS
Lifeline Plan	\$73.45*	\$73.70*	N/A	10/10 Mbps
Basic Plan	\$91.45*	\$91.70*	\$79.95	50/50 Mbps
Fast Plan	\$118.45*	\$118.70*	\$109.95	350/100 Mbps
Fastest Plan	\$158.45*	\$158.70*	\$149.95	1 Gig = 1000/500 Mbps
*plus taxes & surcharges				